

RESERVED DROP-IN PROGRAMS

Withdraw using Saanich Recreation Mobile App.

Online withdrawals are easy! You can withdraw online any time up to 11:59pm the night before the program date. Day-of withdrawals must be done by phone or in person.

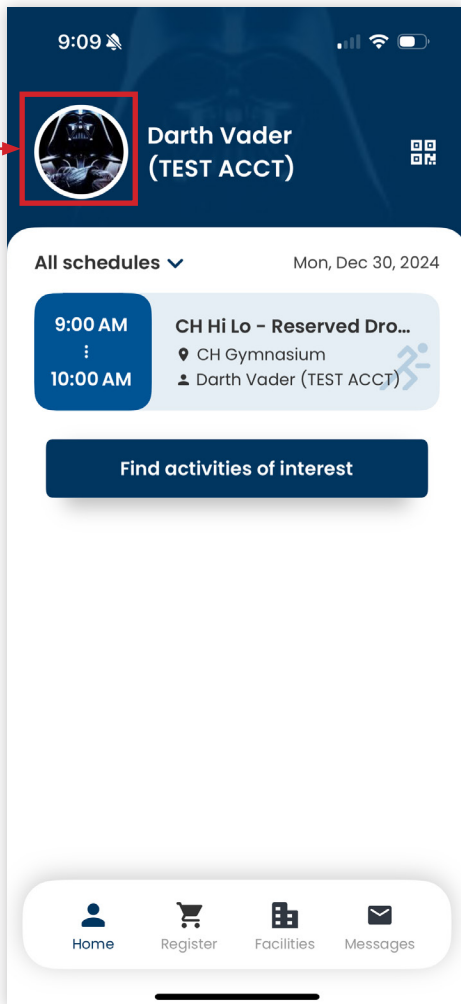


STEP 1

Open your Saanich recreation app.

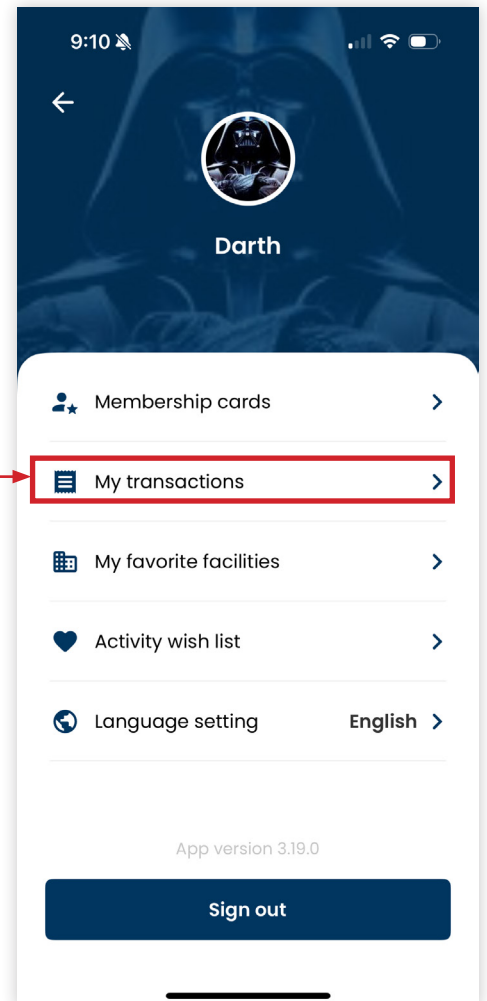
STEP 2

Click Account icon



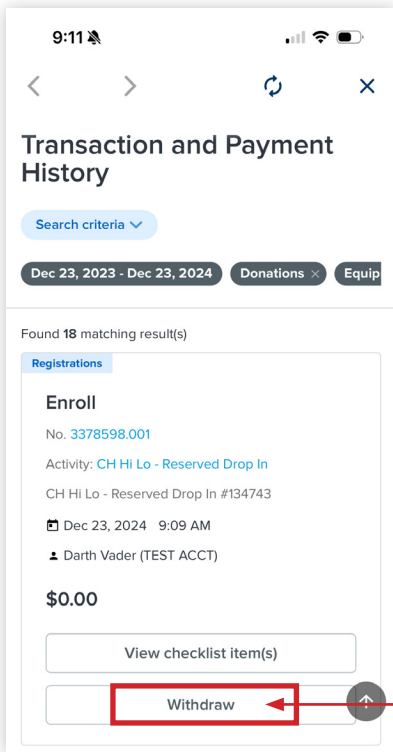
STEP 2B

From the "Account details" page, click on "My transactions"



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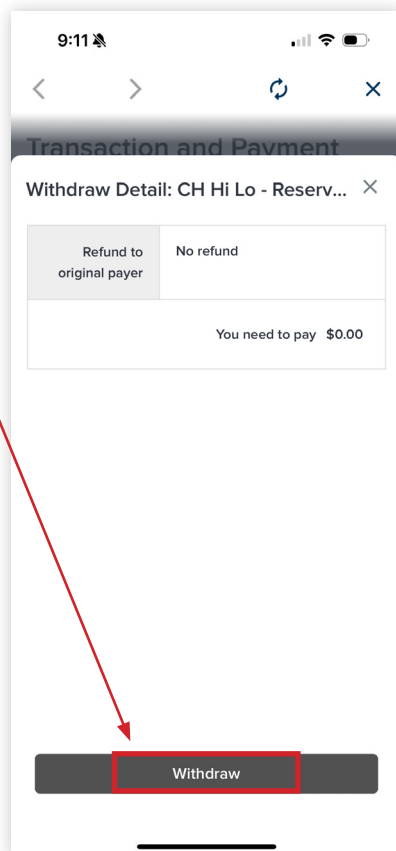
STEP 3

Find the program you are looking to withdraw from and click "Withdraw"

Please note: if you do not see the "withdraw" button it may be the day of the program or you may not be able to withdraw online. Please call the centre for assistance. Reserved drop-in program sessions allow online withdrawals, registered programs (i.e. a series of classes) do not allow online withdrawals.

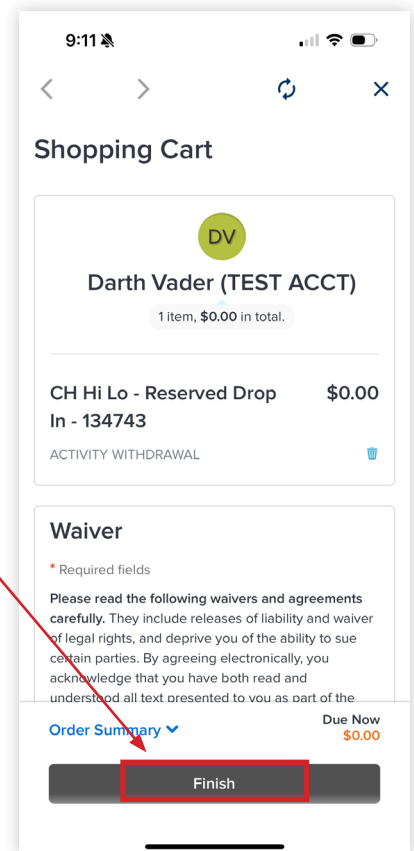
STEP 4

Confirm your withdrawal



STEP 5

Click to agree to the waiver and click "Finish"



If you have questions or need help with the Saanich Recreation app or Saanich RecOnline or, please call or visit one of our four recreation centres. www.saanich.ca/EN/main/parks-recreation-community/recreation/facilities.html